



The Corporation of the Trustees of the Order of the Sisters of Mercy in Queensland

NATIONAL REDRESS SCHEME DIRECT PERSONAL RESPONSE POLICY

Policy Number:	6.01	Version Number	V. 01
Drafted by:	Executive Officer	Date Drafted:	15.03.2019
Authorised by:	Trustees	Review Date:	2020

PURPOSE

The purpose of this policy is provide guidance and clarity to survivors of institutional child sexual abuse who through the National Redress Scheme have requested a Direct Personal Response (DPR) from the Sisters of Mercy Brisbane Congregation. The policy will inform survivors what the Sisters of Mercy Brisbane Congregation is willing and is able to provide by way of a Direct Personal Response.

POLICY STATEMENT

As a participating institution, The Sisters of Mercy Brisbane Congregation accept the underpinning principles and guidelines of the Direct Personal Response Process and is bound by the National Redress Scheme for Institutional Child Sexual Abuse Act 2018.

In response to a request from a survivor for a Direct Personal Response the Sisters of Mercy Brisbane Congregation will offer:

- A direct face to face meeting (which may be a facilitated meeting) between the survivor and a designated support person/s and institution representative/s
- A formal letter of acknowledgement and apology
- A combination of the above.

RESPONSIBILITIES

In response to receipt of a request for a DPR the designated institution contact person will liaise with the survivor to confirm their interest in a DPR and the preferred DPR format. In the event of a face to face meeting the contact person will confirm with the survivor, details of their designated support person/s, of the facilitator (if it is to be a facilitated meeting) and institution representative/s. The contact person will then engage with the Facilitator if required to begin the process for preparedness of all parties and facilitate the DPR.